



HealthCare Partners

Plan ID	Plan Name	Effective Date	Renewal Date
9789777	GVS - UFCW UNIONS H&W FUND	7/1/2010	9/1/2015



HealthCare Partners

Member Experience Analysis

Date executed: 01/12/14

Reporting Period: 2013/01 through 2013/12

Note: Data represents in-network covered benefits plus all additional discounted purchases.



Benefit Level: 101

	Current Year			Prior Year		
	Average Retail	Average MOOP	% Discount	Average Retail	Average MOOP	% Discount
EXAMS	\$101	\$0	100.0 %	\$102	\$0	100.0 %
FITF	\$78	\$25	67.3 %	\$78	\$21	73.3 %
FRAMES	\$156	\$47	70.1 %	\$161	\$51	68.5 %
LENSES	\$145	\$35	75.9 %	\$143	\$36	74.7 %
ADDONS	\$99	\$60	39.3 %	\$99	\$57	42.6 %
CONTACTS	\$153	\$93	39.1 %	\$132	\$72	45.2 %



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Note: Data represents in-network covered benefits plus all additional discounted purchases.

Benefit Level: 102

	Current Year			Prior Year		
	Average Retail	Average MOOP	% Discount	Average Retail	Average MOOP	% Discount
EXAMS	\$95	\$0	99.6 %	\$98	\$0	100.0 %
FITF	\$80	\$59	26.0 %	\$68	\$56	18.0 %
FRAMES	\$152	\$43	71.5 %	\$153	\$44	71.3 %
LENSES	\$142	\$29	79.3 %	\$146	\$37	74.4 %
ADDONS	\$96	\$60	37.9 %	\$99	\$61	38.6 %
CONTACTS	\$0	\$0	0.0%	\$70	\$70	0.0%



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Benefit Level: 103

	Current Year			Prior Year		
	Average Retail	Average MOOP	% Discount	Average Retail	Average MOOP	% Discount
EXAMS	\$110	\$0	100.0 %	\$104	\$0	100.0 %
FITF	\$60	\$44	27.5 %	\$56	\$41	26.4 %
FRAMES	\$159	\$35	78.1 %	\$153	\$31	80.0 %
LENSES	\$155	\$48	69.1 %	\$155	\$53	65.9 %
ADDONS	\$86	\$50	42.4 %	\$91	\$55	39.6 %
CONTACTS	\$156	\$38	75.9 %	\$166	\$50	69.8 %



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Note: Data represents in-network covered benefits plus all additional discounted purchases.

Benefit Level: 104

	Current Year			Prior Year		
	Average Retail	Average MOOP	% Discount	Average Retail	Average MOOP	% Discount
EXAMS	\$106	\$10	90.6 %	\$110	\$10	90.9 %
FITF	\$66	\$46	29.7 %	\$64	\$46	27.5 %
FRAMES	\$155	\$35	77.4 %	\$163	\$40	75.2 %
LENSES	\$156	\$48	69.1 %	\$143	\$41	71.2 %
ADDONS	\$97	\$56	42.8 %	\$81	\$46	43.3 %
CONTACTS	\$157	\$41	73.8 %	\$146	\$30	79.7 %